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July 25, 2025

The Honorable Ricky D. Dixon Secretary Florida Department of Corrections 501 South Calhoun Street Tallahassee, Florida 32399-2500

#### Dear Secretary Dixon:

We have prepared our Audit Plan for Fiscal Year 2025-2026 for your review. Our Audit Plan is risk driven and considers the most effective coverage of the Department's systems, functions, programs, operations, processes, and contracts. A risk assessment is the basis for the plan, and it was accomplished with analysis and surveys of potential audit entities and input from Central Office management.

We feel the topics identified in the plan address some of the major vulnerable areas of the Department and optimize the use of our audit resources. We value your input and if there are areas you would like for us to specifically address, please let us know. We look forward to continuing our work with management to improve the delivery of programs and services by the Florida Department of Corrections.

With your approval, we will implement the Audit Plan for Fiscal Year 2025-2026. Your continued support is appreciated.

Respectfully submitted,

Kenneth Sumpter Inspector General

Approved:

Ricky D. Dixon
Secretary

## FLORIDA DEPARTMENT OF CORRECTIONS OFFICE OF INSPECTOR GENERAL BUREAU OF INTERNAL AUDIT

# THE ANNUAL WORK PLAN FISCAL YEAR 2025-2026

**Work Plan Coordinators:** 

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## Introduction

## **Statutory Duties and Responsibilities**

Pursuant to Section 20.055, Florida Statutes, the Inspector General is responsible for keeping the Secretary of the Department of Corrections (Department) and the Chief Inspector General informed concerning fraud, abuse, and deficiencies relating to programs and operations administered or financed by the Department. In addition, the Inspector General is responsible for recommending corrective action concerning fraud, abuses, and deficiencies and reporting on the progress made in implementing corrective action. The Inspector General is also responsible for developing long-term and annual audit plans based on findings of annual risk assessments. The plan shows the individual audits that will be conducted each year and the related resources that will be devoted to the respective audits.

The Office of Inspector General, Bureau of Internal Audit, conducts compliance, contract, performance, and information technology audits as well as contract management reviews of selected contracts for the Department. The audits are conducted in accordance with the current *Global Internal Audit Standards* as published by the Institute of Internal Auditors.

#### **Mission Statement**

The mission of the Office of the Inspector General, Bureau of Internal Audit, is to assist the Secretary and the Department in ensuring that: (1) Department goals are met; (2) all resources are used consistent with laws, regulations, and policies; (3) all resources are safeguarded against waste, loss, and misuse; and (4) reliable data is obtained, maintained, and fully disclosed.

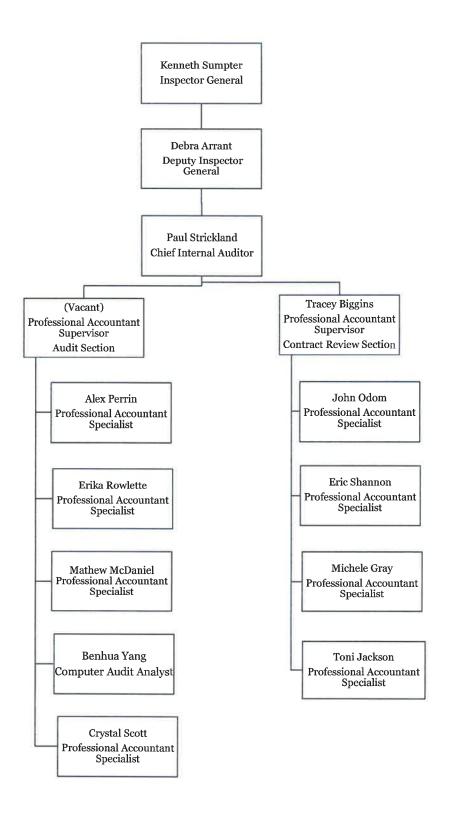
#### Goals

The Bureau of Internal Audit's primary purpose is to proactively assist management in successfully meeting the Department's mission and established objectives. To meet its purpose, the Bureau of Internal Audit has four key goals:

- Perform quality audits, reviews, and investigations;
- Report results to management in a timely manner;
- Ensure Department resources are used efficiently; and
- Provide adequate audit/review coverage to mitigate risks.

We believe the Office of Inspector General, Bureau of Internal Audit, can best achieve its goals by: (1) supporting the Department's efforts to achieve its objectives; (2) maintaining a dynamic, teamoriented environment which encourages personal and professional growth, and challenges and rewards our employees for excelling and reaching their full potential; and (3) emphasizing continuous improvement in our delivery of services.

With this document, we set in motion the direction the Office of Inspector General, Bureau of Internal Audit, will take during the next fiscal year to accomplish its mission and goals.



## **Audit Risk Assessment**

#### **PURPOSE**

The purpose of developing an annual audit plan is to identify, select, and plan for the review of the vulnerable areas of the Department using available audit resources. The primary consideration during the development of an audit plan is to provide the greatest possible benefit to the Department. The Risk Assessment process provides an objective basis for identifying the areas to be reviewed.

According to statutory requirements, the Inspector General is responsible for developing long-term and annual audit plans based on findings of periodic risk assessments. *Global Internal Audit Standards*, Standard 9.4 Internal Audit Plan states, "The chief audit executive must base the internal audit plan on a documented assessment of the organization's strategies, objectives, and risks. This assessment must be informed by input from the board and senior management as well as the chief audit executive's understanding of the organization's governance, risk management, and control processes. The assessment must be performed at least annually."

We prepared a staffing allocation based on available hours for each auditor (net of estimated hours for leave, training, and administrative tasks) in order to establish available resources of 7,000 hours. Once available resources were established, the results of our risk assessment, concerns of key Department managers, and auditor judgment were used to determine coverage, timing, and extent of audit efforts.

#### **METHODOLOGY**

Our systematic risk assessment included several steps that provided a basis for prioritizing our audit efforts. The steps taken in our risk assessment are described as follows:

#### • Establishment of the Audit Universe

The first step in the Risk Assessment process was to identify the population of audit entities. In 1995, the Bureau of Internal Audit began surveying management at the Florida Department of Corrections to determine the areas that could be audited utilizing the Department's major responsibilities, programs, and processes. This process was completed in 1996 with the results identifying the Audit Universe. Every year, this Audit Universe has been updated and refined for major changes.

Based on the update of the original audit entities, we have developed a comprehensive listing of auditable functions within the Florida Department of Corrections.

#### Identification of Risk Factors

The second step in the process was to identify key risk factors, which established criteria to measure the risk associated with each audit area. We currently use eight risk factors which are listed on page 6. Each risk factor was assigned five descriptive ratings that were used to provide a value judgment on the actual operations of the audit area.

#### Risk Assessment

On May 20, 2025, we forwarded the listing of auditable entities to management to allow them to assess their areas by completing the "Descriptive Rating" for each auditable entity.

The risk assessment ranking process was made up of two major segments, the "Probability of Risk" of the auditable entities as determined by the Audit Staff and assignment of a "Descriptive Value" for each Risk Factor for each auditable entity conducted by management.

- The "Probability of Risk" is a measurement of the risk potential of each audit entity. It is not a statement about the present operations of any audit entity, but a measurement designed to identify the level of risk for each entity.
- The "Descriptive Value" is a value judgment on the actual operation of the audit entity. This is a rating from five to one for each risk factor of each audit entity.

After management assigned values for each audit area, we multiplied the "Probability of Risk" by the "Descriptive Value." Completing this calculation for all eight risk factors and summing the results produced a total risk value for each audit area. The audit areas were then ranked on the basis of their total risk value.

#### • Selection of Audit Areas for Fiscal Year 2025-2026

The final step in the risk assessment was the actual selection of specific audit areas for inclusion in the proposed Audit Plan. Although the risk assessment provided an excellent base of information for those areas of the Department to be reviewed, a potential audit area with a high ranking in the risk assessment was not the only factor used to determine the audits included in the audit schedule for Fiscal Year 2025-2026.

Other factors included the in-process audits to be completed during the new fiscal year, audits required by Florida Statutes, management's immediate concerns, available staff resources, and prior audits by external auditors.

The potential audit areas selected were presented to the Inspector General and Secretary for review and approval prior to issuing the Annual Audit Plan.

## **DEFINITION OF RISK FACTORS**

#### 1. QUALITY OF CONTROLS

Areas with poor or weak systems of internal control present a greater risk and should be rated higher.

#### 2. MANAGEMENT INTEREST

If the area is of special interest to senior or program management, it should be rated higher.

#### 3. MATERIALITY

The dollar volume flowing through a system or dollars committed to an activity increase audit risk.

#### 4. FRAUD POTENTIAL

If funds or assets in an audit area can be misappropriated or misused, or if bribes or kickbacks are possible, the rating should reflect this risk.

#### 5. PERSONNEL/STAFFING ISSUES

If an area is understaffed, the staff is incompetent, have low staff morale and/or have high staff turnover, the risk is increased.

#### 6. QUALITY OF MANAGEMENT

The competency and integrity of management in any area has an impact on risk.

#### 7. PUBLIC DISCLOSURE

The prospect of adverse notoriety that could be generated from acts of commission or omission increases the risk.

#### 8. CHANGE IN SYSTEM/PROGRAM

Recent changes in systems usually increase the probability of errors during its "break-in" period, thereby increasing audit risk.

## **Audit Plan Schedule**

#### **Annual Plan**

We selected those audit/review areas that presented the greatest continued risks to the Department and posed the greatest concerns of key managers in Fiscal Year 2025-2026. A table is included on page 8 summarizing the individual audit/review areas.

Professional auditing standards require auditors to determine whether appropriate action is taken on reported audit findings and whether management is assured that corrective action taken is achieving desired results. We have scheduled follow-up audits that will require 500 audit hours to complete.

## Long-Term Plan

Our long-term work plan includes potential areas to be audited in the future. However, modifications to this long-term plan will be made based on management's concerns and the actual risk assessment performed. The risk assessment and management's concerns are a dynamic exercise that can be affected by media attention and focus, legislative action, judicial decisions, and management directives. A table is included on page 9 summarizing the long-term plan.

	Description of Project	Project Type	Estimated Hours
I.	Payroll	Audit	500
II.	Volunteer Services	Audit	500
III.	Tool and Sensitive Item Control	Audit	500
IV.	Inmate Trust Fund Accounting	Audit	500
V.	Maintenance/Repair Emergency Generators	Audit	500
VI.	DHSMV DAVID	Audit	500
VII.	Staff Housing	Audit	500
VIII.	Employee Benefit Trust Fund	Audit	500
IX.	Enterprise Audit of Agency Cybersecurity Data Protection and Security	Audit	1000
X.	Data Exchange Memorandum of Understanding, HSMV-0297-25 (In Progress)	Audit	250
XI.	Contractor Operated Correctional Facilities/Private Prisons (In Progress)	Audit	250
XII.	Florida Single Audit Act (Review of Audit Report Packages)	Audit	100
XIII.	Department's Report on the Allocation of Human Resources and Associated Budget at FDC Institutions	Review	100
XIV.	Reserved for Audit Projects to be determined by the Secretary/Inspector General	Audit	400
XV.	Assistance on Investigations	Audit	400
XVI.	Reserved for Follow-up Audits	Audit	500
	Total Project Hours		7,000

## FISCAL YEAR 2025-2026 LONG-TERM AUDIT PLAN

	Description of Project	Estimated Hours
I.	Cybersecurity	1,000
II.	Funds Reconciliation	500
III.	Lock and Key Controls	500
IV.	Sentencing Guidelines	700
V.	Caseload Assignment Procedures	700
VI.	Inmate Count Procedures	700
VII.	Employee Benefit Trust Fund	700
VIII.	Application Access	500
IX.	Florida Single Audit Act (Review of Audit Report Packages)	100
X.	Department's Report on the Allocation of Human Resources and Associated Budget at FDC Institutions	100
XI.	Reserved for Audit Projects to be determined by the Inspector General	500
XII.	Assistance on Investigations	500
XIII.	Reserved for Follow-up Audits	500
	Total Project Resources	7,000

## ANNUAL AUDIT PLAN OBJECTIVES FISCAL YEAR 2025-2026

## I. Payroll

Estimated Hours: <u>500</u> Number of Projects Planned: <u>1</u>

Objective: To evaluate internal controls over the submission of

timesheets.

#### II. Volunteers

Estimated Hours: <u>500</u> Number of Projects Planned: <u>1</u>

Objective: To determine if volunteers have been properly vetted prior

to being allowed to work in the Department's correctional

institutions.

#### III. Tool and Sensitive Item Control

Estimated Hours: <u>500</u> Number of Projects Planned: <u>1</u>

Objective: To determine tool and sensitive item control processes are

in compliance with Florida Department of Corrections

Procedure.

### IV. Inmate Trust Fund Accounting

Estimated Hours: <u>500</u> Number of Projects Planned: TBD

Objective: To determine if inmate funds at community release centers

are received and disbursed in accordance with applicable

laws, rules, and/or procedures.

## V. Maintenance/Repair Emergency Generators

Estimated Hours: <u>500</u> Number of Projects Planned: <u>1</u>

Objective: To determine if the Department's generators are being

properly maintained.

## VI. DHSMV DAVID

Estimated Hours: <u>500</u> Number of Projects Planned: <u>1</u>

Objective: To determine if the Department is in compliance with the

MOU for access to DAVID.

## VII. Staff Housing

Estimated Hours: <u>500</u> Number of Projects Planned: <u>1</u>

Objective: To determine staff approved to reside in housing are in compliance with applicable laws, rules, and/or procedures; and if revenues received from staff housing are accurate.

## VIII. Employee Benefit Trust Fund

Estimated Hours: <u>500</u> Number of Projects Planned: <u>TBD</u>

Objective: To determine whether cash is collected and deposited in accordance with established policies and procedures and internal controls are in place to adequately safeguard the funds.

## IX. Enterprise Audit of Agency Cybersecurity controls for Asset Management

Estimated Hours: 1000 Number of Projects Planned: 1

Objective: To evaluate Department controls and compliance with data protection requirements contained in the Florida Cybersecurity Standards.

## **Contract Management Review Risk Assessment**

#### Purpose

The purpose of developing an annual review plan is to identify, select, and plan for the review of the vulnerable contracts of the Department using available resources. The primary consideration during the development of the review plan was to provide the greatest possible benefit to the Department. The risk assessment process provides an objective basis for identifying the areas to be reviewed.

The risk assessment process is a major part of the planning process. The development of long-range plans requires the identification of risks relating to the Department's various contracts for goods and services. This process entails assigning values to the various contracts based on perceived risk to help prioritize review coverage. Our process incorporated knowledge and concerns of Contract Management Review (CMR) staff and other key and senior management which provided for a Department-wide perspective.

The risk assessment included contracts with an estimated annual value of \$100,000 or greater. Management and CMR staff rated contracts based on eight risk factors and CMR professional judgment. These contracts were prioritized by those areas considered the most "at risk" and consistent with the Department's mission and goals.

After performing the risk assessment and selecting contracts for review, we prepared a staffing allocation based on available hours for each auditor (net of estimated hours for leave, training, and administrative tasks) in order to establish available resources of 5,600 hours.

Once available resources were established, the results of our risk assessment and auditor judgment were used to determine coverage, timing, and extent of review efforts.

## Methodology

Our systematic risk assessment included several steps that provided a basis for prioritizing our review efforts. The steps taken in our risk assessment are described as follows:

#### • Establishment of the Review Universe

The first step in the risk assessment process was to identify the population of contracts for goods and services. The contract universe identified for the risk assessment for Fiscal Year 2025-2026 included only contracts with an estimated annual value of \$100,000 or greater.

#### Identification of Risk Factors

The second step in the process was to identify key risk factors, which established criteria to measure risk associated with each review area. We currently use eight risk factors which are listed on page 15. Each risk factor was assigned five descriptive ratings used to provide a value judgment on the actual operations of the review area.

#### Risk Assessment

On June 3 and 4, 2025, we forwarded the listing of contracts to management to allow them to assess the contracts assigned to their area of responsibility. Management was requested to complete the "Descriptive Rating" for each contract listed.

The risk assessment ranking process was made up of two major segments, the "Probability of Risk" of the contracts determined by CMR staff and assignment of a "Descriptive Value" for each Risk Factor for each contract completed by management.

- The "Probability of Risk" is a measurement of risk potential for each contract. It is not a statement about the present operation of any contract, but a measurement designed to identify the level of risk for each contract.
- The "Descriptive Value" is a value judgment on the actual operation of the contract. This is a rating from five to one for each risk factor of each contract listed.

After management assigned values for each contract, we multiplied the "Descriptive Value" by the "Probability of Risk." Completing this calculation for all eight risk factors for each contract and summing the results produced a total risk value for each contract. Contracts were then ranked on the basis of their total risk value.

#### Selection of Contracts for Fiscal Year 2025-2026

The final step in the risk assessment was the actual selection of specific contracts for inclusion in the proposed review plan. Although the risk assessment provided an excellent base of information for those contracts to be reviewed, a potential contract with a high ranking in the risk assessment was not the only factor used to determine reviews to be included in the upcoming year's review schedule.

We considered other factors such as contract expiration date, management concerns, complaints, and available staff resources.

The potential contracts selected for inclusion in the Annual Review Plan were presented to the Inspector General and the Secretary for review and approval prior to issuing the final annual review plan.

## **DEFINITION OF RISK FACTORS**

#### 1. QUALITY OF CONTROLS

Contracts with poor or weak systems of internal control present a greater risk and should be rated higher.

#### 2. MANAGEMENT INTEREST

If the contract is of special interest to senior or program management, it should be rated higher.

#### 3. CONTRACTED DOLLAR AMOUNT

The dollar volume flowing through a system or dollars committed to an activity increase risk.

#### 4. FRAUD POTENTIAL

If funds or assets regarding a contract can be misappropriated or misused, or if bribes or kickbacks are possible, the rating should reflect this risk.

#### 5. PERSONNEL/STAFFING ISSUES

If staff responsible for the management or oversight of a contract is understaffed, the staff is incompetent, have low staff morale and/or have high staff turnover, the risk is increased.

#### 6. MONITORING ACTIVITIES

Contracts that are monitored less present a greater risk and should be rated higher.

#### 7. PUBLIC DISCLOSURE

The prospect of adverse notoriety that could be generated from acts of commission or omission increases the risk.

#### 8. PROCUREMENT TYPE

Contracts procured with less competition increases the risk and should be rated higher.

## **Contract Management Review Schedule**

## **Annual Review Plan**

We selected those contracts that presented the greatest continued risks to the Department and posed the greatest concerns of key managers in Fiscal Year 2025-2026. A table is included on page 17 summarizing the individual contracts to be reviewed.

## **Review Plan Objectives**

Reviews of the identified contracts may include some or all of the objectives listed below:

Objectives will determine the effectiveness of monitoring of contracts by Department staff, the delivery of services by the contractors, and the accuracy of payments.

#### FISCAL YEAR 2025-2026 CONTRACT MANAGEMENT REVIEW PLAN Contract Number **Description of Contract Estimated Hours** I. C3025 Keefe Commissary Allied Universal Security II. ATC-25-014 500 Appriss Insights, Inc. C3010 III. 500 Allied Universal Electronic Monitoring IV. C2929 500 C3092 ٧. City Rescue Mission 500 VI. Non Secure Programs (In Progress) C3013 250 Bridges of America - The Cocoa Bridge, Inc. (In Progress) VII. C2924 350 VIII. Transition House Dinsmore (Follow-up In Progress) C2798 & C2998 300 IX. Gun Girls (Follow-up In Progress) ATC-20-009 150 X. Reserved for Projects to be determined by the Inspector General 600 XI. Assistance on Investigations 600 XII. Reserved for Follow-up Reviews 600 **Total Project Hours** 5,600